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-Sharon Blackeslee, former CFO, Southern Maine Agency on Aging

# Case Study

## MIP Solves Year End Reporting for Southern Maine Agency on Aging



More than 9,000 nonprofits and government organizations rely on Sage MIP Fund Accounting.

The Southern Maine Agency on Aging's mission is to assure that older people living in Southern Maine, especially those who are frail, living alone, or have low incomes, receive the support necessary to maintain their independence in the community. SMAA has been meeting the needs of seniors and their families for personal assistance through information, guidance, education, and social, financial, and home care programs and services in York and Cumberland Counties. SMAA currently offers seventeen different programs ranging from Nutritional Programs to The Maine Senior Games just to name a few.

Balancing numerous programs within 4 different fiscal years was an enormous challenge for SMAA until MIP solved the lengthy process of complex reporting with it's linear strength and flexibility.

As Director of Finance for SMAA, Sharon Blakeslee shares her experiences of how MIP Fund Accounting and Personalized Customer Service from Soft Trac have streamlined her accounting solutions.

"With so many programs and the need to track 4 different fiscal years, I found MIP to be the best solution with it's linear reporting features. Non-profits need the ability to be flexible and MIP offers that decidedly. In our search for accounting software, MIP had the answers. MIP's reporting features were clearly the final deciding factor. Nobody could come near it! Not only does MIP offer many non-profit reports, but we now have the ability to customize our own internal reports easily to fit specific reporting criteria. MIP is absolutely user-friendly." Sharon continues.

"Soft Trac has saved the day more than once for me with their combined knowledge of accounting and technical support solutions.

I've been so wowed with Sue and Darla from Soft Trac. They can do anything I want or need. One evening, Sue even returned my call while she was cooking dinner! She took time out of her evening to solve my problem thoroughly and ended up saving me hours and hours of time."

To read more about Southern Maine Agency on Aging, visit their website at [www.smaa.org](http://www.smaa.org).



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