

# FAS Gov SupportPlus



## Top-Notch Service and Support from FAS Gov

**FAS Gov SupportPlus** — Protect your investment and get the most value from your software with FAS Gov SupportPlus. With FAS Gov SupportPlus, you're entitled to:

- Toll-free technical support
- Online technical resources
- Product enhancements
- And more!

**FAS Gov Training Classes** — Get up to speed fast on your new FAS Gov solution by attending one of our in-depth, hands-on training classes available online, onsite, or at convenient locations nationwide.

**FAS Gov Professional Services** — Need your FAS Gov solution implemented quickly, but don't have the time or resources to spare? FAS Gov Consultants are available to perform:

- Installation & Implementation
- Fixed Asset Data Conversions
- Custom Report Writing Services
- Product Upgrades
- Fixed Asset Inventory Services

Quality customer support is the hallmark of Best Software®. With FAS Gov SupportPlus it begins on day one. Your membership entitles you to a unique array of privileges, discounts, and value-added benefits. You'll be the first to receive software updates as well as expert answers to your questions, product discounts, and much more!

## Expert, Toll-Free Phone Support

Top quality service from FAS Gov Customer Support is just a toll-free call away. Our team of experts is dedicated to providing you with fast, responsive telephone support, Monday through Friday from 8:00 am to 8:00 pm (EST).

## 24-Hour Access to SupportPlus Online

SupportPlus Online is an invaluable online resource available exclusively for FAS Gov SupportPlus members through Best Software's web site. Here you can search for answers to your technical questions in the Support Knowledge Base, read the FAQ list, or instantly download files.

## FAS Gov Solution Center

The FAS Gov Solution Center is a self-service technical support resource. Located in SupportPlus Online, the Solution Center gives you direct access to a wide range of FAS Gov technical information. All you have to do is enter a description of your desired topic and our online knowledge base will provide the solution.

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## Quick and Convenient Electronic Services

With FAS Gov SupportPlus, you can send technical questions and backup documentation to FAS Gov Customer Support via fax or email and a Technical Support Representative will respond with the information you need.

## Special Discounts

FAS Gov SupportPlus entitles you to special money-saving discounts on FAS Gov products—you pay less to trade up to more advanced solutions. In addition, you save money on our helpful FAS training classes.

The FAS GOV™ family includes:

- FAS GOV SUITE™
  - FAS Gov Asset Accounting™
  - FAS Gov Asset Inventory™
  - FAS Report Writer™
- FAS GOV SUITE *for SQL Server*

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